# Utility Services, Inc.

**Certified Operators & Management for Public Water Systems**

June 16, 2024

Residents & Friends of Hillcrest Manor:

Every three years the state of Nevada requires your public water system to take lead & copper samples from selected homes to ensure compliance.

The technician will drop off the sample bottles on the front porch of each home on **Monday June 30th** (the homeowner does not necessarily need to be home, as we will drop on the front porch)**.** The next morning, **TUESDAY JULY 1st**, the residents at the selected homes must fill up the bottles with water from the kitchen sink for pick up by our techs between **7 – 7:30 AM**. Please have homeowners leave the full bottles on the front porch for our technician to come by and pick them up that morning (**JULY 1st – 7 – 7:30 AM).** Please make sure that you carefully follow the directions below. Below is a list of homes that will be sampled.

**Kitchen Sink**
5397 Madre Mesa Drive.
5531 Madre Mesa Drive.
5851 Madre Mesa Drive.
5465 Sheila Avenue.
5572 Alfred Drive.

BOTTLE DROP OFF:
**MONDAY JUNE 30TH**
BOTTLE PICK UP (full):
**TUESDAY JULY 1st; 7– 7:30 AM**

**Lead & Copper Sampling Procedure**
It must be the **FIRST DRAWN WATER OF THE DAY** from the **KITCHEN SINK**. Do not sample from taps that have point-of-use treatment (e.g., RO units, water softeners, carbon filter systems, etc.). Do not use the tap after midnight (**no use for a minimum of six hours prior to collecting sample**). If it is uncertain when the tap was last used, it should be flushed and the water in the system should be left to stand still for six hours prior to sampling.
As soon as the tap is turned on, fill the bottle completely. The samples must be kept cold. If the homeowner will be home, they can place the sample in the refrigerator and give it to the technician when he arrives. If they must leave before he arrives, please place the sample in a cooler with ice and leave it on the porch. The technician will leave the coolers and take the samples when they come to pick them up that morning.

**DO NOT COLLECT SAMPLE UNTIL THE MORNING OF PICKUP.**
**DO NOT RINSE OUT THE BOTTLE. IT HAS PRESERVATIVES THAT NEED TO STAY.**
**PLEASE FILL OUT THE LABEL ON THE BOTTLE.**

Please feel free to call at the number below if you have any questions.

Respectfully,
Utility Services, Inc.
702.556.8069
Bailey@utilityservnv.com