

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

HillCrest Manor Water Users Association
NV0000145

TIER 3: MONITORING AND REPORTING REQUIREMENTS NOT MET

Este informe contiene informacion muy importante sobre su agua potable. Traduzcalo o hable con alguien que lo entienda bien.

What happened?

We violated one or more drinking water requirements. Even though this is not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During March 2025 we did not properly monitor for coliform and cannot be sure of the quality of our drinking water during that time.

Table 1, Analytes Which Were Not Monitored or Reported

REQUIRED SAMPLE LOCATION	CONTAMINANT	PERIOD UNACCOUNTED FOR & SAMPLES MISSED	MCL ALLOWED	HEALTH EFFECT
5750 Sheila	Total Coliform	3/1/2025 – 3/31/2025	0	Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public by newspaper, television, or radio.

What is being done?

Our water system has since monitored the required analytes. Although this won't waive the violation, it will allow our permit to return to compliance. The system is on a regular sampling schedule and has been more diligent about meeting state monitoring requirements. Should any concentrations exceed normal limits, we will inform you.

What should I do?

This is not an immediate health risk. Tap water may still safely be used for cooking, bathing, dish washing and laundry. You do not need to use an alternative water supply. If it had been an emergency, you would have been notified immediately. However, if you have specific health concerns, consult your doctor.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (e.g. disabled neighbors, children). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Reference: <https://ndwis.ndep.nv.gov/DWW/>

For more information, please contact:

Responsible Person: LeRoy Daines Utility Services, Inc. Water Distribution & Treatment Operator	System Name: Hillcrest Manor Water Users Association PWS ID: NV0000145	Contact: 725.278.1420 or 702.556.8069 Brad@utilityservnv.com
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